



## HEALTH & SAFETY

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# DRIVER'S POLICY

March 28th, 2020

Our drivers will be following these guidelines to help plank the curve of the current global pandemic as recommended by our Governing Health Officials. Please be mindful & respectful of social distancing as we will do the same while at your location.

- Paperless policy - Inline Nurseries Logistics will email you a copy of your confirmation with a request that you scan the documents back to Inline Nurseries once the product is received with a signature/approval.
- Our drivers have been instructed to follow strict hand washing and sanitizing practices for themselves and the vehicles they drive. Drivers are now assigned to one truck instead of switching between trucks and are equipped with everything they need to stay clean and sanitized along with new gloves for each delivery.
- Upon delivery, our driver will call you when they are at your location. We have two options for order drop offs that must be confirmed prior to shipping with our Logistics department.
- Our driver will unload the carts/pallets/loose material themselves and expect customers to honour the social distancing protocols of two metres apart from one another. We will pick up carts on a later date.
- You are not able to store carts due to limited space. Please unload the plant material as our driver patiently waits for your team to unstack your order. We offer curb side only delivery service for landscape orders. Please note that our drivers will not move product further than the curb or drop off area.
- Please be aware that if at anytime our drivers feel their health and safety are compromised, they reserve the right to refuse delivery of your product.
- We thank everyone for their continued support of Inline Nurseries and greatly appreciate your cooperation during these trying times.